

Notice of References Cited	Application/Control No. 09/859,609	Applicant(s)/Patent Under Reexamination NAITO ET AL.	
	Examiner Sathyanarayan Pannala	Art Unit 2177	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,434,550	08-2002	Warner et al.	707/3
	B	US-6,028,601	02-2000	Machiraju et al.	345/705
	C	US-6,243,090	06-2001	Machiraju et al.	345/709
	D	US-6,256,648	07-2001	Hill et al.	715/501.1
	E	US-6,177,932	01-2001	Galdes et al.	345/733
	F	US-6,029,195	02-2000	Herz, Frederick S. M.	725/116
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Gusick et al., "Customer Service System and Method", 2/15/2001, US Patent Application Publication, US 2001/0047270A1, pp 1-26.
	V	Walden et al., "Access of Online Information Featuring Automatic Hide/Show Function", 2/9/1998, US Patent Application Publication, US 2002/0054123A1, pp 1-23.
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.